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From: Rick D. Nydegger

Comments: Please scc attached.

Docket No.: 13768.206

Serial No.: 09/930,570

\*\*\*\*\*  
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PATENT APPLICATION  
Docket No. 13768.206

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**RECEIVED  
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In re application of

Lian Yang, et al.

Serial No.: 09/930,570

Filed: August 15, 2001

Conf. No.: 4236

For: AUTOMATED AND INTEGRATED CALL  
CONTROL SERVER

**Examiner:** Binh Kien Tieu

Customer No.: 022913

[illegible]

JUN 17 2004

) Art Unit  
) 2643

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P.O. Box 1450  
Alexandria, VA 22313-1450

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- Transmittal Letter (2 pages)
- Amendment "A" (16 pages)

Dated this 17<sup>th</sup> day of June, 2004.

Respectfully submitted,

*Rick D. Rydger*  
RICK D. RYDGER

**RICK D. NYDEGGER**  
Attorney for Applicant  
Registration No. 28,651  
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Binh Kien Ticu

Customer No.:

022913

## TRANSMITTAL LETTER

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment for entry in the above-identified application.

X No additional fee is required.

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Total = 60	64	0	X		X	0.00
Independent = 9	9	0	X		X	0.00
1 <sup>st</sup> PRESENTATION OF MULTIPLE DEPENDENT CLAIM			+=		+=	0.00
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X The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 23-3178. Triplicate copies of this sheet are attached.

X Any filing fees under 37 CFR 1.16 for the presentation of extra claims.

X Any patent application processing fees under 37 CFR 1.17.

X Any fees for filing a terminal disclaimer under 37 CFR §§ 1.321(c) and 1.20(d).

Dated this 17th day of June, 2004.

Respectfully submitted,



RICK D. NYDEGGER  
Registration No. 28,651  
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**AMENDMENT "A"**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office action of May 6, 2004 (paper no. 3), please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 16 of this paper.